VALTORTA, MARCO

From:	WILKINSON, RONNI
Sent:	March 23, 2020 14:29
To:	WILKINSON, RONNI
Subject:	New! Remote Access to Computer Labs

To All Mail Users:

We are pleased to announce that we have implemented a solution to provide remote access to the CEC academic computer labs. Note there is a two hour time limit per session. It will log you off without warning, however, you can log back in within 15 minutes and pick up where you left off without losing unsaved data. **Please close your session when you are not working. There are only 300 machines for over 3000 users!**

Encryption is built into the protocol so **USC VPN is not required**, and it will actually slow you down if you do this over VPN!

Instructions for downloading and installing the client are available on the ITS website at:

https://internal.cec.sc.edu/its/access/view.htm

There is also a **web/browser client** if you have problems installing the full client. Instructions:

https://internal.cec.sc.edu/its/instructions/view-web.pdf

Please **report** any **problems** or issues to **helpdesk@cec.sc.edu** .

Be safe and be healthy,
Ronni Wilkinson
Director, Information Technology Services
College of Engineering and Computing
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