

# Is Technology the Answer? Software Quality Issues in Electronic Voting Systems

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## **History**

2000 presidential election chaos in Florida

Help American Vote Act

A rush to use Direct Recording Electronic (DRE) voting computers

Federal funds for purchase

South Carolina bought ES&S iVotronics 2004-2006: 46 counties, 2300 precincts, 3.5M voters, 12,000 iVos



## **The South Carolina System**

The vendor is ES&S (Election Systems & Software)

iVotronic – The actual voting computer, about 13,000 statewide

PEB – The handheld device that activates the iVotronics

Unity – The software run at county HQ on a Windows desktop







#### **Issues**

Proprietary HW and SW

EVEREST report 2007 (for Ohio)

"lack[s] the fundamental technical controls necessary to guarantee a trustworthy election under operational conditions"

"several, pervasive, critical failures"

Florida State report following 2006 election in Sarasota

Data obtained 2010 (very messy) and programs written

Data obtained 2012, 2014, 2016, 2018—by now the data is actually very clean



### **Observed Problems**

Procedural errors (as if everything works perfectly?)

Hardware failures (can't deal with broken computers?)

Event codes with no explanation

Genuine bugs in the software that have led to votes not being counted properly

Entirely electronic, no paper trail, no way to verify the votes, no way to audit the results



#### **EL155 Cast Vote Record**

5134625	3	59 Lindsay Agostini SCH0002 School Board District 2	
5134625	2 *	15 Peter Skewes	PRESIDENT AND VICE PRESIDENT
5134625	2	23 Rebel Michael Scarborough	U.S. SENATE
5134625	2	30 Eddie McCain	CON0002 U.S. House of Rep Dist 2
5134625	2	33 Mia McLeod	SEN0022 State Senate District 22
5134625	2	37 Joe McEachern	HOU077 State House of Rep Dist 77
5134625	2	41 W/I DUNCAN BUELL	Sheriff
5134625	2	43 Jeanette W McBride	County Clerk of Court
5134625	2	46 Gary Watts	Coroner
5134625	2	49 Gwen Kennedy	CCL0007 County Council District 7
5134625	2	56 Jeff Laney	Soil and Water
5134625	2	63 Kay Harvey	SCH0002 School Board District 2
5134625	2	65 Bill McCracken	SCH0002 School Board District 2
5134625	2	69 Shelley Williams	SCH0002 School Board District 2
5134625	3 *	6 Republican	STRAIGHT PARTY
5134625	3	14 Donald J Trump	PRESIDENT AND VICE PRESIDENT
Compute	r Scie	nce and Engineering	26 September 2019 SOUTH AROLINA



#### **The Data**

**EL155**–The cast vote record—the actual vote, the iVo serial number, the ballot style, and the precinct

**EL152**—The iVotronic log of events—iVo serial number, PEB number for events, timestamps, existence of votes cast

**EL68A**—The Unity system log at county HQ—memory card upload, vote totals upload, PEB serial numbers

**EL30A**—The "results" printout, by precinct, of votes for candidates and by which method the votes were accumulated



## **South Carolina is Unique**

- No other state publishes ALL the vote data the way SC does
- North Carolina forbids showing the 155 to the voters
- In most states only the election officials are allowed to see the data

Since we have one system statewide, and since we publish the data, I can analyze all the data with only one set of programs.



#### What Can We Learn?

Sometimes not all the votes get counted.

Richland, Horry, etc., 2010

Richland, 2012, due to a bug in the software

Sometimes the votes get counted twice --Wallace Precinct, Marlboro County

Sometimes the votes get counted in the wrong place – Beaufort County 2010



## **Did New Software Help?**

iVotronic firmware updated spring 2018

Still some curious things

UNKNOWN

Sick computers whose votes were counted (Georgetown EL152)



## **Chester County, 12 June 2018**

	7	TALL.		
5132179	130966	SUP	2018-05-23 13:57:41	0001607 Clear-n-test terminal flash successful
		SUP	2018-05-23 13:58:20	0000116 Select: Configure Terminal
		SUP	2018-05-23 13:58:26	0001650 Terminal - exited service menus
	123887	SUP	2018-05-23 14:02:14	0001001 Confirm PEB ballot failed by user
ACT AND	147244	SUP	2018-06-12 06:55:17	0001303 Transfer PEB vote data to terminal
	143916	SUP	2018-06-11 19:32:43	0001319 Update PEB's terminal record
		SUP	2018-06-12 06:55:23	0000019 UNKNOWN
	143400	SUP	2018-06-10 09:25:04	0001024 UNKNOWN
	146732	SUP	2018-06-10 18:31:29	0000066 UNKNOWN
	146728	SUP	2018-06-10 09:25:24	0001882 UNKNOWN
	146732	SUP	2018-06-10 18:31:58	0000019 UNKNOWN
	146728	SUP	2018-06-10 09:19:32	0001920 UNKNOWN
	147244	SUP	2018-06-12 06:58:49	0002006 Print task was cancelled
		SUP	2018-06-12 06:58:53	0001672 Terminal Opened
	123887	SUP	2018-06-12 07:05:22	0000621 Warning: Terminal reset from voting
	7	SUP	2018-06-12 07:07:12	0002900 Vote cast by voter - Visual
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